

Accessibility Statement – Careers White Castle

Careers White Castle is committed to ensuring digital accessibility for as many people with disabilities and impairments as possible. We are committed to providing an accessible digital experience for all users, including people with disabilities, and continually work to improve the accessibility of our websites.

Measures to Support Accessibility relating to the Careers White Castle Website, careers.whitecastle.com

This accessibility statement informs users with different needs of the Careers White Castle website's current level of accessibility and limitations. It also provides contact details for the dedicated accessibility support team at Careers White Castle for feedback and further assistance if required.

Conformance Status

The Web Content Accessibility Guidelines (WCAG) define requirements for designers and developers to improve accessibility for people with disabilities.

There are three levels of conformance within the four success criteria principles Perceivable, Operable, Understandable and Robust:

Level A,
Level AA, and
Level AAA.

The standard for web accessibility globally is WCAG 2.2 Level A & AA. White Castle strives to conform to the Web Content Accessibility Guidelines (WCAG) 2.2 Level AA and continues to improve accessibility across our digital properties so that:

- Images are designed to include appropriate alternative text where required. We continue to review and improve image descriptions as content changes.
- Website content is designed to remain usable when users enlarge text or zoom their browser in accordance with WCAG requirements.
- Assistive technology users will be able to understand and access links, lists, and forms, although some still require optimization (see below).
- We strive to use semantic heading structures that support navigation with assistive technologies.
- We work to maintain color contrast that meets applicable WCAG 2.2 Level AA requirements.
- The website is designed to support keyboard navigation, and we continually review focus order and keyboard accessibility.

Feedback

We would love to get feedback from website users on the accessibility of the Careers White Castle website platform. Please let us know if you encounter any accessibility barriers on our website so that we can help you and others who may be experiencing the same. You may call 1-800-431-0566 for assistance.

You may also write to us at:

White Castle Management Co.
555 Edgar Waldo Way
Columbus, OH 43215
Attn: Accessibility

To learn more: <https://www.whitecastle.com/about-us/legal-stuff/accessibility-statement>

Compatibility with Browsers and Assistive Technology

We test our websites using commonly used browsers and assistive technologies, including current versions of Chrome, Edge, Firefox, Safari, JAWS, NVDA, VoiceOver, and TalkBack where appropriate.

The web platform is compatible with a JAWS screen reader. It is therefore expected to be compatible with assistive technology on recent versions of operating systems (desktop and mobile) mac OS X, Microsoft Windows & Android, and Apple iOS.

The Careers White Castle website platform cannot be expected to be compatible with:

- Any browsers that are older than 3 major versions or assistive technology and mobile operating systems that are older than 5 years.

Third-Party Content

There may be third party elements or software on our site. While we encourage all vendors to provide accessible content and we work to ensure integrations are accessible, some third-party content may present accessibility challenges that are outside of our direct control. We encourage our vendors to meet recognized accessibility standards and work with them to address accessibility issues that are identified.

Ongoing Improvement

Accessibility is an ongoing effort. We regularly evaluate our digital properties, conduct accessibility testing, and implement improvements to enhance usability for all visitors.

Assessment Method

Accessibility evaluations included a combination of automated testing, manual keyboard testing, screen reader testing, and expert review.

Additional Information

The Careers White Castle website platform is designed and developed in accordance with the four WCAG principles – perceivable, operable, understandable, robust – and with a broad spectrum of physical, cognitive, and situational limitations in mind.

Access Design Studio, an independent third-party and digital accessibility specialist, worked with us to achieve accessibility compliance.

Published: June 2026

Last Reviewed: June 2026

Next Review: June 2027